



Customer Services
2nd Floor, UBL Warehouse Building,
Plot # 1 & 2 "C" Group,
Mai Kolachi Road, Karachi - Pakistan

Fax#. 92-21-99201632

Table with 4 columns: Transaction Date, Amount (Rs), Amount (\$), Merchant Name. Title: DISPUTED TRANSACTION DETAILS

REASONS FOR DISPUTE
List of reasons with checkboxes: Cardholder did not participate or authorize transaction, Unauthorized Internet/Mail Order / Phone Order transaction, Duplicate/Multiple Billing, etc.
Comments: \_\_\_\_\_

CARDHOLDER'S DETAILS

Form with two columns for cardholder details: Basic Card no, Supplementary Card no, Name, Signature, Phone/Mobile, Fax no, Date.

Note: If you want to know the status of your disputed transaction at any stage, you can contact our 24 hour UBL Contact Center at 111-825-888. In the case of billed transaction disputed by cardholder, temporary credit cannot be provided to the customers during investigation period. However, based on bank's discretion financial credit may be extended on case to case basis.

Disclaimer: All United Bank Limited Terms and Conditions are applicable.